

Amendments to the Claims:

The following listing of claims replaces all prior versions, and listings, of claims in the present application. Please amend claims 1, 18, and 23.

Listing of the Claims:

1. (currently amended) A method for managing call reports in a wireless network environment comprising the steps of:

receiving a message and information regarding a client matter, the message and information providing a summary of an event;

determining a distribution list by applying a predetermined set of business rules that encapsulate legal and ethical requirements for allowing access to the client matter, ~~wherein~~ the business rules ~~include~~ including restrictions based upon the position of a viewing employee within a company, ~~the position within the company being based on which~~ the matters the employee has worked on, as well as the matters that are within the employee's current responsibility;

creating a call report, the call report including the received message; and

allowing access to the call report based on the distribution list.

2. (previously presented) The method of claim 1, wherein the business rules take into consideration whether the call report involves a sensitive subject.

3. (cancelled)

4. (previously presented) The method of claim 1, wherein the business rules are adjustable.
5. (original) The method of claim 1, wherein the information regarding the client matter includes a user-provided sensitivity indicator.
6. (original) The method of claim 1, wherein the call report is at least partly based on a template.
7. (original) The method of claim 1, wherein the call report is remotely accessible.
8. (original) The method of claim 1, wherein the call report is distributed via electronic mail (e-mail) to persons in the distribution list.
9. (original) The method of claim 1, wherein the call report is accessible via the wireless network.
10. (original) The method of claim 9, wherein the call report is accessible using a wireless device.
11. (original) The method of claim 10, wherein the wireless device is browser-based.
12. (original) The method of claim 10, wherein the wireless device includes an Internet connection.

13. (original) The method of claim 10, wherein the wireless device has an on-line mode and an off-line mode.

14. (original) The method of claim 13, wherein the message is entered using the wireless device in the off-line mode and automatically transmitted when the device is in the on-line mode.

15. (original) The method of claim 10, wherein the wireless device is in the off-line mode when a network connection is unavailable.

16. (original) The method of claim 1, wherein a list of contacts is displayed to a user.

17. (original) The method of claim 16, wherein the list of contacts is modifiable by the user.

18. (currently amended) A system for managing call reports, comprising:

a server configured to receive from a wireless device a message and information regarding a client matter, wherein the message and information provide a summary of an event, to determine a distribution list by applying a predetermined set of business rules that encapsulate legal and ethical requirements for allowing access to the client matter, wherein the business rules include including restrictions based upon the position of a viewing employee within a company, ~~the position within the company being based on which~~ the matters the employee has worked on, as well as the matters that are within the employee's current responsibility, to create

a call report including the received message, and to allow remote access to the call report based on the distribution list.

19. (cancelled)

20. (previously presented) The system of claim 18, wherein the business rules are adjustable.

21. (previously presented) The system of claim 18, wherein the business rules take into consideration whether the call report involves a sensitive subject.

22. (original) The system of claim 18, wherein the information regarding the client matter includes a user-provided sensitivity indicator.

23. (currently amended) A program storage device readable by a machine, tangibly embodying a program of instructions executable on the machine to perform method steps for managing call reports in a wireless network environment, the method steps comprising:

receiving a message and information regarding a client matter, wherein the message and information provide a summary of an event;

determining a distribution list by applying a predetermined set of business rules that encapsulate legal and ethical requirements for allowing access to the client matter, ~~wherein~~ the business rules ~~include~~ including restrictions based upon the position of a viewing employee within a company, ~~the position within the company being based on which~~ the matters the

employee has worked on, as well as the matters that are within the employee's current responsibility;

creating a call report, the call report including the received message; and
allowing access to the call report based on the distribution list.

24. (previously presented) The method of claim 1, wherein the call report includes a list of contacts and wherein the distribution list includes at least one recipient not included in the list of contacts.

25. (previously presented) The method of claim 1, further comprising the step of distributing the call report to a lead coverage team.